



Rigging Team Limited
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www.riggingteam.com

Rigging Team Ltd. Training Terms and Conditions

1. Bookings and course numbers

- a. Bookings should be made using the online portal for courses listed on our website. Courses not listed should will require a Purchase Order or written instruction to include agreed course dates and costs.
- b. Courses are run for a minimum of 4 and maximum of 6 candidates, except by prior arrangement.
- c. All candidates must be a minimum age of 18 years of age on or before the first day of the course.

2. Payment

- a. All training courses are invoiced on a pro-forma basis even if your company has a trading account with us.
- b. Payment can be made by bank transfer/BACS or via credit or debit card payments by phone.
- c. We do not accept card payments by AMEX, JCB or Diners Club cards.
- d. In accordance with UK VAT regulations, a VAT invoice will be sent to you by email once payment has been received.
- e. Our invoice must be paid at least 28 days before the course start date.
- f. If your invoice is issued within 28 days of the course start date, the invoice is payable immediately.
- g. Bookings are confirmed only when cleared funds have been received by Rigging Team Ltd.
- h. If our invoice remains unpaid 28 days before the agreed or scheduled course date your place(s) may be offered to another customer.

3. Cancellation or postponement of courses

- a. Rigging Team Ltd. reserve the right to postpone or cancel courses where the number of bookings makes them unviable.
- b. Rigging Team Ltd. cannot accept responsibility for cancellations caused by events outside our control, such as industrial action, bad weather, consequences of a virus or loss of internet connection during online training.
- c. Rigging Team Ltd. are not responsible for any additional costs incurred by the candidate including, but not limited to travel bookings, accommodation or lost deposits, due to cancellation or postponement of a course.
- d. Rigging Team Ltd. do not refund payments on bookings cancelled within 28 days of the course start date.
- e. If you have paid for your course and need to postpone, we will only transfer your place once.
- f. Rigging Team Ltd. may offer a refund solely at the companies discretion and may incur an administration fee.

4. Substitutions

- a. Rigging Team Ltd. will allow the substitution of a candidate on a course.
- b. All substitutions must be advised in writing prior to the course start date.
- c. A booking form must be completed for the substitute candidate and sent to training@riggingteam.com
- d. Substitutions are not confirmed until advised as such by Rigging Team Ltd.

5. Medical Fitness to complete Training

- a. This course involves some physical elements that some prospective candidates may find strenuous.
- b. At the start of the course all candidates will be required to sign a medical fitness declaration.
- c. Rigging Team Ltd reserve the right to remove any candidate from the course who is found to be under the influence of alcohol or non-prescription drugs during the course.
- d. Candidates removed due to the use of alcohol or non-prescription drugs will not be eligible for a refund of any fees or associated costs.

6. General

- a. Training provided by Rigging Team Ltd. may help employers and the self-employed to meet their duty in legislation to provide adequate training for work activity where there are risks to the health or safety of their employees or anyone else who may be affected by the work they carry out.
- b. Training courses with an external company are unlikely to completely discharge an employer's statutory duty.
- c. Our courses are not qualifications or intended to be 'competent person' courses; training of short duration cannot be considered as capable of producing competence. Our courses cannot be considered an achievement authorising a work activity.
- d. The only qualifications for entertainment rigging in the UK (as defined by the UK National Rigging Advisory Group) are awarded by PLASA and include the National Rigging Certificate. See www.plasa.org/skills for details of the scheme.
- e. We make no assumptions about ability beyond what is necessary to participate in a course and treat every participant as an individual irrespective of age, gender, marital/parental status, sexual orientation, religion, ethnicity, cultural background or nationality.
- f. The English language is used for the delivery of all courses and printed material. It may be possible by special arrangement to provide an interpreter or translations. This takes time to organise and will incur additional cost; contact Rigging Team Ltd for details.

Rigging Team Ltd. Training Terms and Conditions. Issued: 1st January 2024



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